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Asheville Internal Medicine Patients:

We are excited to announce that we are joining Carolina Internal Medicine Associates (CIMA) as of January 2, 2024. Carolina Internal Medicine Associates is an internal medicine practice with over 20 quality healthcare providers and an outstanding management staff. If you have an upcoming appointment at Asheville Internal Medicine (AIM) through the end of December 2023, that appointment will remain unchanged, and you will be seen in our current office setting.

However, after January 1st, we will be closing our AIM office and moving to one of two CIMA locations at either 4 Vanderbilt Park Drive or 275 McDowell Street. Both CIMA locations are relatively close to our current location. If you have an appointment after January 1st, you will be receiving further communication as to the appropriate location in which to see your current provider.

As many of you are aware, Dr. Caldwell is transitioning to a new practice setting. For those patients of Dr. Caldwell who do not wish to make this transition with her, there are several provider options. Please call CIMA at 828-258-0397 for further information.

Should you wish to have your records transferred to a different practice, call AIM at 828-253-4851 before December 31st, 2023, and CIMA at 828-258-0397 after January 1st, 2024.

For any bills incurred prior to Dec 31st, 2023, or any balances with Asheville Internal Medicine, please call our billing company, Solor, at 877-807-2964.

We realize that change is stressful, but we feel that we are joining a practice of like-minded providers with similar goals and practice culture. This will allow us to continue to provide high quality care for you for many years to come.

For more information about Carolina Internal Medicine Associates, please visit their website at <https://www.carolinaim.com/>.

Sincerely,

Drs. Glance and Caldwell
Asheville Internal Medicine